Warranty Policy

Melors Marine Deck Factory

This Warranty Policy applies to EVA Boat Flooring products supplied by **Huizhou City Melors Plastic Products Co., Limited**. (“Supplier”). This document outlines the warranty terms, limitations, and claim procedures.

1 Warranty Coverage

We warrant that our EVA Boat Flooring products are free from manufacturing defects in materials and workmanship under normal marine use and proper installation conditions.

2 Warranty Period

The standard warranty period is 1-3 years from the date of purchase, depending on the adhesive and material selected by the customer. Extended warranty terms may apply depending on the product series and agreement with the customer.

3 Warranty Applies To

This warranty covers abnormal peeling, adhesive failure, cracking, or excessive material degradation caused by manufacturing defects.

4 Warranty Exclusions

This warranty does not cover damage caused by improper installation, incorrect surface preparation, exposure to harsh chemicals, misuse, accidents, sharp objects, extreme heat, Light Amplificationm, poor maintenance, or unauthorized modifications.

5 Installation Requirements

For best performance, EVA Boat Flooring must be installed on a clean, dry, smooth, and oil-free surface. Installation temperature should be suitable for adhesive bonding. Customers are encouraged to follow official installation instructions.

6 UV and Environmental Conditions

Our EVA marine flooring materials are designed for marine environments and UV 3000 hours exposure. However, long-term extreme weather exposure, especially high temperatures and improper maintenance, may affect the product lifespan over time.

7 Claim Procedure

To submit a warranty claim, customers must provide photos or videos of the issue, proof of purchase, production batch information if available, and a detailed description of the problem.

8 Warranty Resolution

After inspection and confirmation, we may provide replacement materials, partial compensation, or other reasonable solutions depending on the actual situation. Shipping costs may be negotiated separately.

9 Limitation of Liability

Our liability is limited to the replacement value of the defective product only. We are not responsible for indirect, incidental, or consequential damages related to installation, labor, vessel downtime, or other expenses.

10 Customer Maintenance Recommendations

To maximize product lifespan, customers should regularly clean the surface with mild soap and water, avoid prolonged exposure to harsh chemicals, and minimize excessive heat buildup when possible.

Recommended Maintenance	Details
Cleaning	Use mild soap and fresh water regularly
Chemical Exposure	Avoid strong solvents and acids
Storage	Reduce excessive heat exposure when possible
Inspection	Check edges and adhesive condition periodically

Company Name: __Huizhou City Melors Plastic Products Co., Ltd.
Authorized Signature: _____
Date: ____2026.5.29__